

LAWRENCE PROMISE

A commitment to keep residents, employees and visitors safe.



Lawrence Promise is designed to be a recognized and unified message for businesses, organizations, and individuals to share their commitment to the health and well-being of Lawrence residents, employees, and visitors.

When people see the Lawrence Promise Seal they can rest-assured that practices are in place to protect them and their loved ones.

In order to display the Seal, a place of business must sign the Lawrence Promise to follow all federal, state, and local public health mandates. Lawrence Promise businesses are committed to creating transmission barriers, enhancing sanitation, promoting health screening, following industry-specific guidance, and making themselves available to speak with customers about their questions or concerns.

Businesses who sign the Lawrence Promise will be provided with resources, tools, and tips to help fulfill their promise.

Keeping our community healthy and safe is a shared responsibility. That's why there is a Lawrence Promise for individuals too. Individuals who are committed to following the CDC's recommendations of cleaning their hands often, staying home when sick, avoiding close contact with others, covering their mouth and nose when around others, and covering coughs and sneezes may sign the promise to show their commitment.

Lawrence Promise is brought to you by eXplore Lawrence, The Chamber of Lawrence, Downtown Lawrence, Inc., Lawrence Restaurant Association and has the support of the City of Lawrence and Lawrence-Douglas County Public Health.

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LAWRENCE PROMISE FOR BUSINESSES & ORGANIZATIONS

To demonstrate our commitment to helping stop the spread of COVID-19, we promise to

- ✓ Adhere to all Federal, State, and Local mandates
- ✓ Create transmission barriers to help protect employees, volunteers, and customers as appropriate:
 - Utilize personal protective equipment (PPE)
 - Install physical barriers
 - Encourage physical distancing
 - Limit staff physical contact with customers
 - Implement touchless and low-touch solutions to limit the opportunity for virus transmission.
- ✓ Adopt and implement enhanced sanitation procedures specifically designed to combat the transmission of COVID-19
 - Encourage frequent hand cleaning for staff
 - Sanitize frequently, giving special attention to high-touch surfaces
 - Provide hand sanitizer in public areas
- ✓ Promote health screening
 - Adopt health screening procedures that require employees to monitor their health, not report to work if ill and/or showing symptoms, and self-isolate if showing symptoms, awaiting test results, or diagnosed with COVID-19
 - Offer appropriate resources to customers to better enable them to monitor and screen their own health, including signage, material, and guidance to local resources
 - Establish procedures aligned with CDC guidelines should a staff member or customer test positive for COVID-19
- ✓ Follow industry-specific best practices and guidelines to protect the health and well-being of employees, volunteers, and customers
- ✓ Make ourselves available to speak with you directly about any questions or concerns you may have to make your experience the best it can be

[SIGN ONLINE](#)

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BUSINESS/ORGANIZATION PROMISE DETAILS

- ✓ Adhere to all Federal, State, and Local Public Health mandates
 - [Center for Disease Control](#)
 - [Kansas Department of Health & Environment](#)
 - [Lawrence-Douglas County Public Health](#)

- ✓ Create transmission barriers
 - Adapt operations, modify employee practices and/or redesign public spaces to help protect employees, volunteers and customers. Strategies should align with CDC guidance and build confidence to employees, volunteers, and customers that their health and safety is top priority. Strategies and practices may include:
 - Utilizing personal protective equipment (PPE) such as masks and gloves
 - Installing physical barriers if necessary, such as transparent screens to provide proper separation between customers and employees/volunteers
 - Encouraging physical distancing by posting signage to ensure proper distance in lines and common areas, discouraging congregating in crowded areas, reconfiguring public spaces, or limiting the number of staff and customers in various areas
 - Thinking creatively to limit staff physical contact with customers where practical. For example, through online ordering, curbside service delivery, automated entrances and other practices
 - Educating employees, volunteers and customers about their shared responsibility to help protect each other
 - Consider implementing touchless and low-touch solutions to limit the opportunity for virus transmission. Such measures may include adopting contactless technologies or procedures for:
 - Ticketing
 - Identification
 - Check-in
 - Payment for goods and services
 - Automated ordering and pick-up for food and services

- ✓ Enhance Sanitation
 - Adopt and implement enhanced sanitation procedures specifically designed to combat the transmission of COVID-19. Enhanced sanitation procedures should include:
 - Encouraging frequent hand washing by all staff and, in the absence of hand washing, make frequent use of an alcohol-based hand sanitizer (at least 60% alcohol)
 - Sanitizing more frequently, [using products and disinfectants that meet requirements for effectiveness against COVID-19](#); giving special attention to high-touch surfaces

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- Providing hand sanitizer in public areas throughout facilities
 - Modifying business hours when necessary to carry out thorough sanitation and disinfection procedures
 - Providing new training for employees on implementing these measures with oversight on execution
 - Researching technological innovations and testing new procedures, as appropriate, to enhance sanitation.
- ✓ Promote Health Screening
 - Promote health screening measures for employees and isolate workers with possible COVID-19 symptoms and provide health resources to customers. Businesses should adopt health screening procedures that require all employees:
 - To monitor their health
 - To not report to work if they are ill and/or showing any symptoms
 - To self-isolate if showing symptoms of COVID-19, if awaiting test results, or if diagnosed with COVID-19.
 - Businesses should offer appropriate resources to customers to better enable them to monitor and screen their own health, including:
 - Signage communicating COVID-19 symptoms
 - Guidance to local public health resources in case testing or treatment is needed
 - Materials describing good health practices to protect themselves and others
 - Businesses should establish a set of procedures aligned with [CDC guidance](#) should an employee, volunteer, or customer test positive for COVID-19.
 - ✓ Follow Industry Specific Guidance
 - Businesses should follow industry-specific best practices and guidance to promote health of employees, volunteers and customers.
 - [eXplore Lawrence Road to Reopening](#): Includes guidance for lodging, food & beverage, retail, attractions, recreation, sports, wellness, meetings, and events industries.
 - [Lawrence Chamber Reopening Lawrence & Douglas County](#): Includes guidance for at home service providers, construction, general office settings, gyms & workout facilities, hair & nail salons, retail, restaurant, and rideshare.
 - ✓ Make ourselves available to speak with you directly about any questions or concerns you may have to make your experience the best it can be

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FOR INDIVIDUALS

To demonstrate my commitment committed to helping to stop the spread of COVID-19, I promise to:

- ✓ Clean my hands often
- ✓ Stay home if I am sick
- ✓ Avoid close contact with others
- ✓ Cover my mouth or nose with a cloth face cover when around others in public
- ✓ Cover coughs and sneezes

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INDIVIDUAL PROMISE DETAILS

- ✓ Clean your hands often
 - [Wash your hands](#) often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
 - If soap and water are not readily available, use a hand sanitizer that contains at least 60% alcohol. Cover all surfaces of your hands and rub them together until they feel dry.
 - Avoid touching your eyes, nose, and mouth with unwashed hands.

- ✓ Stay home if you are sick
 - Stay home if you are sick, except to get medical care. [Learn what to do if you are sick.](#)

- ✓ Avoid close contact
 - Avoid close contact with people who are sick
 - Put distance between yourself and other people. This is especially important for [people who are at higher risk of getting very sick.](#)
 - [Stay at least 6 feet \(about 2 arms' length\) from others](#)
 - Do not gather in groups, stay out of crowded places, and avoid mass gatherings.

- ✓ Cover your mouth and nose with a cloth face cover when around others
 - You could spread COVID-19 to others even if you do not feel sick.
 - Everyone should wear a [cloth face cover](#) when they have to go out in public, for example to the grocery store or to pick up other necessities.
 - Cloth face coverings should not be placed on young children under age 2, anyone who has trouble breathing, or is unconscious, incapacitated or otherwise unable to remove the mask without assistance.
 - The cloth face cover is meant to protect other people in case you are infected.
 - Do NOT use a facemask meant for a healthcare worker.
 - [Guidance from the Kansas Department of Health & Environment](#)

- ✓ Cover coughs and sneezes
 - If you are in a private setting and do not have on your cloth face covering, remember to always cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
 - Throw used tissues in the trash.
 - Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not readily available, clean your hands with a hand sanitizer that contains at least 60% alcohol.

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